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CONFIRMATION NO. 2194

SERIAL NUMBER 09/943,708	FILING DATE 08/31/2001 RULE	CLASS 705	GROUP ART UNIT 3671	ATTORNEY DOCKET NO. 9378
APPLICANTS John D. Frazier, Ramona, CA; Michael L. Reed, San Diego, CA; ** CONTINUING DATA ***** ** FOREIGN APPLICATIONS *****				
IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 10/03/2001				
Foreign Priority claimed <input type="checkbox"/> yes <input type="checkbox"/> no 35 USC 119 (a-d) conditions met <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after Allowance Verified and Acknowledged Examiner's Signature _____ Initials _____		STATE OR COUNTRY CA	SHEETS DRAWING 7	TOTAL CLAIMS 41
		INDEPENDENT CLAIMS 5		
ADDRESS 26890 JAMES M. STOVER NCR CORPORATION 1700 SOUTH PATTERSON BLVD, WHQ4 DAYTON , OH 45479				
TITLE Customer satisfaction through customer identification and service-time measurement				
FILING FEE RECEIVED 1248	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit	



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ADDRESS John D. Cowart Law Department WHQ-4W NCR Corporation 1700 South Patterson Blvd. Dayton ,OH 45479-0001					
TITLE Customer satisfaction through customer identification and service-time measurement					
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